



Working in Partnership



The North West London Cardiac Network (NWLCN) brings together clinicians, other professionals and managers from NHS organisations across NWL to work together to ensure equal access to services and the overall improved outcomes for cardiac patients.

The aim of this card is to give Patient and Public Involvement Forums (PPI) and Patient Advice Liaison Services (PALS) a better understanding of what the North West London Cardiac Network (NWLCN) is looking to achieve through patient and public involvement.

Our Purpose: To cross traditional boundaries by bringing together clinical staff, managers and service users to develop and improve services for patients and ensure equity whilst delivering high standards of care.

Our Aim: To establish stronger professional working relationships and create links that provide us with the ability to share knowledge and best practice across the health sector. The NWLCN wants to take a leading role in reducing inequalities and informing people of improvements to NHS cardiac services.

How we will achieve this: To help us achieve our aim, we need to work with, and support, our NHS colleagues more effectively. We are therefore looking for feedback on the best ways to build effective partnerships which will allow us to gather and pass on the type of information that will assist us to streamline future cardiac services throughout North West London.

For suggestions on how we might work in partnership with you, please contact:
Joanna Gardner, NWLCN Service Improvement Project Manager/PPI Lead on Joanna.Gardner@nhs.net or phone 07903 508471.

Background of North West London Cardiac Network

The Cardiac Network in North West London was formed in 2004 with the support of the Strategic Health Authority and the Chief Executives from each of the local organisations. The Network comprises a Board, chaired by the Chief Executive of Hillingdon Primary Care Trust, which is accountable to the North West London Chief Executive Forum.

The Board incorporates a range of clinical and non-clinical representatives from across North West London including GPs, hospital staff, cardiac specialists, public health officers, the NWL Strategic Health Authority, patient/carers and the London Ambulance Service.

One of the key roles of the Network is to work with local organisations to improve health services. To facilitate this work, there is a team of dedicated project managers who are based within local organisations to identify and lead the implementation of service improvements.

For more information on the activities of the Network, please visit our website: www.nwlc.co.uk